

Award-Winning Joint Replacement

As a leader in joint replacement surgeries, Crittenton is proud to announce its recent designation as a Blue Distinction Center for Knee and Hip ReplacementSM.

Blue Cross Blue Shield of Michigan recognized Crittenton in 2010 with this award. For patients, this designation signifies high standards and proven outcomes, distinguishing Crittenton as a place of excellence above local competitors.

"Blue Cross Blue Shield recognizes facilities that meet objective, evidence-based thresholds for clinical quality," says Julie Kress, RN, MSN, FNP-BC, Nurse Manager of the Joint Replacement Center and Medical Surgical Unit at Crittenton. "Our clinical outcomes are the best in the state. The Blue Distinction award helps consumers and physicians find medical facilities that have demonstrated expertise in areas of specialty care, such as total hip, knee, and shoulder replacements."

FOCUSED ON YOU

Crittenton has a special unit for patients who undergo joint replacement surgery. With a team of orthopaedic specialists on staff, the Joint Replacement Center offers the latest minimally invasive techniques to promote less scarring and reduce complications for patients.

"We've developed a program so that treatments and medications are implemented most effectively," says Jeffrey DeClaire, MD, Chief of the Department of Orthopaedic Surgery at Crittenton. "To be designated a Blue Distinction Center, our staff completes an annual competence class, and our nurses, physical therapists, and physicians collaborate to develop multidisciplinary protocols for care."

With these protocols, nurses and physicians can better manage pain and curtail the side effects of anesthesia. Protocols also ensure patients are moving around on their new joints after surgery for maximum outcomes.



Keeping Patients Comfortable

The dedicated unit at Crittenton's Joint Replacement Center is designed for comfort. Amenities include:

- Organized group physical therapy twice daily for peer encouragement
- Rooms with flat-screen televisions and armoires for each patient's belongings
- A family member designated as the patient's "coach" to provide support and encouragement during therapy

ENHANCED EFFICIENCY

Too often, hip and knee replacement patients go home after surgery feeling uncertain about their well-being. At Crittenton, patients and their loved ones receive education before the procedure to help them better understand the surgery and recovery process so they can begin enjoying life with less pain when they return home.

To learn more about joint replacement surgery, visit www.crittenton.com and click on "Orthopaedic Services" under "Clinical Services," or call 888-904-4325.



"Crittenton is the second-largest provider of joint replacements in Southeast Michigan. Our Joint Replacement Center is state-of-the-art and features private rooms, personalized care, and comprehensive treatment for patients who need joint replacement. The Blue Distinction Center designation validates that we provide best-in-class quality, safety, and outcomes for our patients."

—Sharon Ulep, SSBB, Quality and Outcomes Manager for Crittenton